

Privacy Policy

What information do we collect about you?

We collect information about when you register with us or place an order for products or services. We also collect information when you voluntarily complete customer surveys and provide feedback. Website usage information is collected using cookies.

How will we use the information about you?

We collect information about you to process your order, manage your account and, if you agree, to email you about other products and services we think may be of interest to you.

We use your information collected from the website to personalise your repeat visits to our website. If you agree, we shall pass on your personal information to our suppliers so that they may offer products and services.

Arena Pharmaceuticals Limited will not share your information or marketing purposes with other companies.

In processing your order, we may send your company details to and also use information from credit reference agencies and fraud prevention agencies.

Marketing

We would like to send you information about products and services of ours and other companies which may be of interest to you. If you have consented to receive marketing you may opt out at a later date.

You have a right at any time to stop us from contacting you for marketing purposes or giving your information to other companies.

If you no longer wish to be contacted for marketing purposes please email us.

Access to your information and correction

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please email or write to us at the following address: petergoss@arenapharmaceuticals.co.uk. Normally the only personal information we keep are your contact details and emails.

We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

Cookies

Cookies are text files placed on your computer to collect standard internet log information and visitor behaviour information.

For further information visit www.aboutcookies.org or www.allaboutcookies.org .

You can set your browser not to accept cookies and the above websites tell us how to remove cookies from your browser. However, in a few cases some of our website pages may not function as a result.

Changes to our privacy

We keep our privacy policy under regular review and we will place any updates on the website. This policy was last updated on 19th April 2018.

How to contact us

Please contact us if you have any questions about our privacy policy or information we hold on you.

- By email to petergoss@arenapharmaceuticals.co.uk
- In writing to; Arena Pharmaceuticals Limited, Unit 14 Apollo Office Court, Radclive Road, Gawcott, Buckingham, MK18 4df